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2/59 Reynolds Street
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NSW

Peter Kelaher
PK Property Search & Negotiators
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23rd November, 2001

Dear Peter,

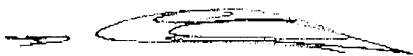
I would like to take this opportunity now that we have completed the purchase of our new property in Cremorne, New South Wales to personally thank you for the superb service that PK Property have afforded us during this period.

As you know I am currently in London where I have been working for the past four years and during this time we have understandably lost touch with property prices back in Australia. It was therefore with some trepidation that we began looking for a property in Sydney knowing that we couldn't afford to take time out to locate a suitable one ourselves.

What we needed was an expert who could locate suitable properties, knew market prices intimately, who acted only in our best interests and could negotiate the best purchase price possible. This was a daunting list of requirements however we found all of these services and more in PK Property. Seldom have I come across a company so dedicated to providing excellent customer service. Right from our initial discussions, where your honest independent advice proved invaluable, through to negotiating a fantastic price on the chosen property, arranging for all inspections to be done and completing all legal requirements, the entire process was remarkably swift, stress free and at all times we felt confident that an expert was taking care of our best interests.

Not content with providing all of these services PK Property also sent us a video tour of our new home and the surrounding area (great viewing for a homesick expat) and also arranged for someone to advise us on schools for our young son. In summary PK Properties delivered a service which exceeded all expectations and I would wholeheartedly recommend your services to anyone considering purchasing a property in Australia, whether expat or not.

Many thanks once again and warmest regards,



David Carpenter